

Progress against Key Performance Indicators 1 April 2023 – 30 September 2023

↑	The Mid-Year performance of this indicator has been above or on target .
↓	The Mid-Year performance of this indicator has been below target .

Performance Measure Description	Target 2023/24	Performance 2023/24 (Mid-Year Result)
Retain our Green Heritage Site Accreditation.	13 Awards	13 Awards ↑
Retain our Green Flag Awards.	14 Awards	14 Awards ↑
Number of volunteer work hours.	N/A <i>(Comparable baseline data for 2022/23 is not available)</i>	The Commons: 7,816 Epping Forest: 3,166 HH, QP & HW: 8,841 West Ham Park: 921 Keats House: 352 Total: 21,906
Number of Ranger days spent interacting with visitors in Burnham Beeches with regards to SAMM commitments and Section 106 agreements.	>100 days by year end	N/A, annual measure
Number of visitors to The Queens Elizabeth's Hunting Lodge (QEHL) and the Temple at Epping Forest.	QEHL: >10,644 The Temple: baseline data for 2022/23 is not available	QEHL: 7,041 ↑ Temple: 617
Number of visitors to Keats House.	> 5,149 <i>(2022/23 performance)</i>	4,206 ↑
Number of visitors recorded at the Bathing Ponds and Lido at Hampstead Heath.	N/A <i>(Baseline data for 2022/23 is not available)</i>	Lido: 181,372 Ponds: 280,137 Total: 461,509
Self-reported perception of wellbeing by Learning Programme participants.	Positive result	9% ↑
Progress toward achieving net zero (carbon) (improvement against baseline).	-16.2 kilo tonnes CO ₂ e	-16.2kt CO ₂ e ↑
Health and safety accident investigations completed within 21 days.	85% <i>(Corporate target)</i>	87% ↑